## ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

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(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016) 302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG); Email: centralaiace@gmail.com; Ph. 9907434051

## AIACE/CENTRAL/2019/ 133

Dated 11/11/2019

To

The Chairman, Coal India Limited, Coal Bhawan, Premise No-04 MAR, Plot No-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-700156

Sub: - CIL Defined Contribution Pension Scheme

Dear Sir,

We would like to inform you the following problems reported by our members on the above matter.

- 1. Profile Form and Income details are required to be filed online on CIL Pension portal. A majority of the members, being senior citizens, are either not computer savvy or did not have access to internet/computer and had to take the help of others to complete the formalities. AIACE extended help to all members who approached us to fill profile form, Form-10E and Declaration-II. However many could not complete the formalities by themselves or committed some mistakes while filling the forms.
- 2. A matter of deep concern is that the limit for refund of corpus was originally Rs.1.00 lakh that was later raised to Rs.2.00 lakhs. Some retirees, whose corpus was less than Rs.2.00 lakhs had earlier opted for annuity in their profile form but could not change it to refund of corpus later when the limit was raised. Refund should be made in all those cases where the corpus is less than Rs.2 lakhs irrespective of the option exercised.
- 3. There is no clarity about submission of Life Certificate and we are receiving a number of queries in this regard. We request that the matter be clarified forthwith on the pension portal.
- 4. Certificate of Annuity has still not been received by a majority of the annuitants and suitable action is requested to ensure that the Certificates are sent to the annuitants.

Thanking You,

Regards,

P K SINGH RATHOR

Principal General Secretary

CC

DT/DF/DP/DM, CIL Kolkata CMD/DP/DT/DP/DF, All subsidiary companies of CIL.